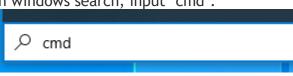


## **HOW TO GET CORRECT MAC ADDRESS**

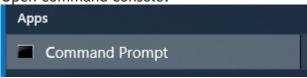
When user needs to get a license file, you need to find the correct MAC address of your machine and provide it to us. Then how to get it?

## 1 OPEN COMMAND CONSOLE

1) In windows search, input 'cmd'.



2) Open command console.



3) Input 'ipconfig /all', enter.

```
Command Prompt

Microsoft Windows [Version 10.0.19045.4780]

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P:\>ipconfig /all
```

## 2 CHOOSE CORRECT IP ADDRESS

At this step, you may get several different physical address, please choose MAC address in below item.

```
Media State . . . . . . . : Media disconnected
Connection-specific DNS Suffix .: verit.dnv.com
Description . . . . . . : Intel(R) Ethernet Connection (16) I219-LM
Physical Address . . . . : CC-96-E5-62-2D-DA
DHCP Enabled . . . . : Yes
Autoconfiguration Enabled . . . : Yes
```

Please do NOT choose the MAC address in item with 'Wireless LAN adapter' like below:

```
Wireless LAN adapter Local Area Connection* 1:

Media State . . . . . . . . . . . Media disconnected

Connection-specific DNS Suffix . :

Description . . . . . . . . . . . Microsoft Wi-Fi Direct Virtual Adapter

Physical Address . . . . . . . . . . . . . 58-CE-2A-3C-C5-4A

DHCP Enabled . . . . . . . . . . . . . . . Yes

Autoconfiguration Enabled . . . . : Yes
```

If you meet any problem, please contact us.

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